





## **Booking terms and conditions of hire.**

**Definition-** The person who signs the booking form ( Main Holiday Maker ) shall be known as the hirer.

### **Booking conditions**

1. Bookings will only be accepted from hirers who are over 21 years of age and above on start of holiday.
2. No same sex groups under 25 years old
3. The hirer is responsible for the caravan and signed as stated on the booking form.
4. All changes to a booking form are allowed only by prior agreement with the caravan owner in writing.
5. The hirer is responsible for the conduct of all persons listed on the booking form as well as all guests and visitors.
6. The hirer agrees that the details of persons listed on the booking form shall be registered with the caravan owners and Haven holidays.
7. The hirer must give access to the caravan if reasonably required by the caravan owners, haven holidays their staff or agents.
8. The caravan owners reserve the right to refuse any booking without any obligation to give a reason.
9. Weymouth bay and ourselves will not be responsible for any personal loss or injury, however caused or sustained to any person or vehicle (including any persons under age 18 years of age).
10. Smoking is permitted within some caravans but we would ask not to smoke in the bedrooms.
11. The caravan is to be left in a clean and tidy condition.
12. Only quiet well behaved small dogs are welcome in some caravans please check first but  
all damage(s) must be paid for
13. In case of any maintenance problem(s). DIY repairs must not be attempted.
14. All electrical appliances in the caravan have undergone annual safety checks. Use of your own electrical items is at your own risk.
15. Cheques to be made payable to Mr. D. P. Rogers

[www.DeansCaravans.co.uk](http://www.DeansCaravans.co.uk)

173 Monks Dale, Yeovil Somerset BA21 3JG eMail: [bookings@deanscaravans.co.uk](mailto:bookings@deanscaravans.co.uk) Tel: 0771 229 3386



## Site rules

1. The hirer and all people listed on the booking form, your guests and visitors must obey with the site rules and regulation at all times.
2. Dogs are allowed outside but must be kept on a lead at all times and must be cleaned up after.
3. Dogs are not to be left in the caravan if you leave the site.
4. At all times noise must be kept at a acceptable level.
5. All speed limits must be observed at all times.
6. Parking is allowed on the grass at the side of the caravan except where Haven holidays or there staff display signs (NO cars on the grass) because of rain etc.
7. No littering on the site. All rubbish / refuse must be disposed of in big dumper bins situated around the site.
8. BBQ are allowed on site (although these must not be situated near to the caravan).
9. Gas bottles only to be exchanged by the caravan owners, Haven holidays or there staff – please contact caravan owner if you run out of gas.
10. No firearms or other offensive weapons are permitted . No ball games between the caravans. No electric or petrol scooters / motor bikes allowed on site.
11. When accessing the entertainment complex you may be asked to show daily/weekly passes to Haven holiday staff and their agents.
12. If you are asked to vacate the caravan site, by Haven holidays or their staff, for any reasons what so ever the caravan owners shall not refund any money paid.

## Payment conditions – Deposits and payments.

1. A deposit of £60 per week to be paid within 7 days of making a provisional booking or it will be cancelled.
2. Cheques to be made payable to Mr.D.P.Rogers.
3. The balance is to be paid no later than six weeks before the start of the holiday.
4. Accommodation will be available from 1:30pm on the day of arrival usually a Saturday till 10:00am on the day of departure usually a Saturday.
5. The hirer shall pay £60 bond at the time of booking, this bond is fully refundable at the end of the hire period or in the event of cancellation once the hirer confirms cancellation in writing.

The caravan owners reserve the right to withhold some or the entire bond and or to bill the hirer for the additional cost of: (1) replacing or repairing all damage, (2) all breakages, (3) charge for cleaning the caravan , (4) cost of removing stains or replacing as new. All breakages, damages and stains must be paid for!!! The hirer must inform the caravan owners within 24 hours of arrival; all defects, inventory shortages and / or breakages etc. Failure will result in you being responsible and your bond being withheld.

## Cancellation charges.

In the event of a cancellation all deposits are NON REFUNDABLE.

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